PLUSH BUS

OWNERS AND SERVICE MANUAL 1/26/98

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INTRODUCTION

GAME FEATURES

The brand new PLUSH BUSTM all metal crane game by I.C.E. was designed with the operator in mind. Reliability, low maintenance, themed cabinetry, and all metal construction are the key design features, exactly what is needed to ensure a combination of long life and high profit.

With nearly the entire construction made of metal, it was only natural to Powder Epoxy Coat everything, inside and out. This provides the owner - operator with a game that will certainly outlast its wooden counterparts for many years to come. The major advantages of all metal construction include:

- Vault like security
- Long service life
- Low maintenance, and High Durability to mention a few.

All windows, of the PLUSH BUS™, are 1/4" tempered plate glass to provide an easy to clean, maximum safety, scratch resistant surface. Other features include, 40 strand conductor cables, to prevent wire fatigue, a full range operator adjustable software, and a newly designed crane mechanism.

The first step in ICE's new crane design was to select several leading cranes available on the market today, observe and determine what problems can be or are causes of failure and costly down time. ICE then surveyed operators nation wide, requesting information like:

- What are the leading causes of crane failures in your locations
- What are some problems in servicing cranes.
- What changes would you make to current cranes to create a better machine.

ICE's engineers then compiled all critical data, addressed and corrected each problem and use this information to created what we now call the PLUSH BUSTM.

This method of design ensures that the needs and concerns of the owner-

operators dictate the final design parameters, for who knows a cranes attributes and faults better than a crane operator.

GAME PLAY

As coins are inserted into the PLUSH BUSTM all metal crane game, the sound of a "BUS" starting is heard. When sufficient coins have been inserted, the engine starts, the claw clicks closed and re-opens, which signals the start of the game. The crane will then position its self in the middle of the "play field*-and remain there, with the engine running, until the player is ready.

When the player has moved the joystick or pressed the buttons, to move the crane, the timer on the right display will begin to count down. The player will then position the crane above the prize they are attempting to win and press the drop button to lower the claw.

If the nudging option is on, then the player will have the ability to keep "nudging" the claw down each time the button is pressed to hone in on the chosen prize. If the nudging option is off, then the player will have only one chance to drop the claw.

When the claw has fully dropped it will close and retract to its upper most position. The crane will then automatically position its self over the prize chute at the rear of the cabinet. The claw will then open, releasing the prize into the prize chamber. The player can now remove the prize from the chamber through the prize door located in the front, lower left corner of the game. The game is now in its home position and is ready for the next player in line.

SAFETY PRECAUTIONS

IMPORTANT: FAILURETO FOLLOWTHESE DIRECTIONS CLOSELY COULD CAUSE SERIOUS DAMAGE TO YOU AND/OR YOUR GAME.

WARNING: WHEN INSTALLING THIS GAME, A 3 PRONG GROUNDED RECEPTACLE MUST BE USED. FAILURETO DO SO COULD RESULT IN SERIOUS INJURY TO YOURSELF OR OTHERS. FAILURE TO USE A GROUNDED-RECEPTACLE COULD ALSO CAUSE IMPROPER GAME OPERATION AND/OR DAMACETO THE ELECTRONICS.

DO NOT DEFEAT OR REMOVETHE GROUNDING PRONG ON THE POWER CORD FOR THE SAME REASONS AS GIVEN ABOVE. USING AN IMPROPERLY GROUNDED CAME COULD VOID YOUR WARRANTY.

GAME SET-UP

BEFORE PLUGGING THE GAME IN, OR TURNING IT ON, BE SURE THE GAME HAS BEEN SET TO THE PROPER VOLTAGE. YOUR GAME SHOULD COME PRE-SET FROM THE FACTORY TO THE CORRECT VOLTAGE, HOWEVER IT IS A GOOD IDEA TO CHECK THE A.C. WALL RECEPTACLE VOLTAGE BEFORE PLUGGING THE GAME IN.

ASSEMBLY INSTRUCTIONS

- 1. Carefully unbox the game from its packaging.
- 2. Using the supplied keys, unlock the front door of cabinet.
- 3. Cut all tie wraps holding the wagon assembly and crane assembly in place.
- Plug the game into a three prong grounded receptacle. <u>NOTE</u>: The appliance must be positioned such that the plug is accessible during use.
- 5. The game is now ready for start up.

TESTING

After the initial setup, it is time to test your game for proper operation.

- 1. Locate the game in it's permanent location and lock casters
- Be sure the game has been properly plugged into a 3 prong grounded outlet, and that the receptacle is in goodworking order.
- 3. If using an extension.cord,:be sure it is a 3 prong grounded type of at least 16 Ga.
- 4. Verify that the game is set up for the proper voltage, and turn power to the game on.
- 5. The game will run through a test mode at every start up. See test mode explanation in the programming section for details.
- Insert coins/bills at least ten times into the coin mech/bill acceptor to assure proper operation.
- 7. Check the credit and prize counters for proper operation.
- 8. Check that the door disconnect switch works properly.
- 9. Check game volume during busy time at location to set it at the proper level.

CLEANING

Regular cleaning of the game will keep it looking new, and greatly enhance its appeal.

Clean the windows of your PLUSH BUS™ with a standard window cleaner such as Windex®

Clean the cabinet sides with a good cleaner such as "Fantastic" or "409" and a soft rag. A mild soapy solution can also be used.

NOTE: DO NOT USE ALCOHOL, THINNERS OF ANY KIND, OR PINBALL PLAY FIELD CLEANERS ON ANY OF THE CABINET SURFACES, ESPECIALLY THE DECALS.

IF YOU HAVE ANY QUESTIONS OR COMMENTS REGARDING INSTALLATION OR PROPER FUNCTION OF YOUR CAME, PLEASE CALL OUR SERVICE DEPARTMENT AT I-71 6-759-0360

MANUAL SETTING

Initial adjustment tips

- It is important to know that a mechanical adjustment is considered a "Macro adjustment" or a large adjustment, and that a software adjustment is considered a "Micro adjustment" or a fine adjustment.
- NOTE: These adjustments need only be performed whensetting up the crane for the first time or when major changes to plush size and or shape occur. Once a configuration is determined for your particular requirements, the same configuration in another CRANE GAME may require only minor adjustments.
- Pack plush in same fashion as usual and stay consistent.
- Set option 0 (Game mode) for game type you desire
- Set option 3 (Game cost) for your particular game.
- For the following tests make sure that option 9 (Auto strength) is set to 00. Any setting other than 00 and auto percentaging is enabled and incorrect results may occur.
 - Make sure that the claw tips, when closed, are just touching. DO NOT allow them to overlap, for the claw could mechanically bind causing down time.
 - <u>CHECK IF YOU HAVE THE CORRECT CLAW SHAPE</u> set option 8 to 50, 9 to 00 and play the game aprox. 25 times. At this level you should have great difficulty picking up plush.
 - If you are <u>able</u> to pick up plush rather easy, you have the wrong claw shape or size and should go to the end of this section and see CLAW SHAPE.
 - If you are <u>unable</u> to pick up plush then set option 8 to 99 and play 25 games. You should now be able to pick up plush fairly consistently. If this is true, continue on to the next step NOTE: When the game is first packed it is often difficult to pick up plush until an area is cleared to maneuver in. Take this into account while determining if the claw size or shape is correct.
 - Initially set option 8 (Manual strength), based on your size plush, such that the claw is barely able to hold the plush when closed. If you are unsure, a good starting point for option 8 is 60 for average size plush and our standard medium claw NOTE: When in programming mode at option 8 the claw will begin the open and close at approximately 5 second intervals. The operator can then associate the claw strength number on the right display with an actual "physical" claw strength at the claw.
 - Knowing the cost of a game, the average cost of a piece of plush, and the desired payout % calculate the proper plush dispensing intervals, for your setup, using the following formula:
 - 1.) 100 *(Game cost) = A (# of dollars received for 100 games)
 - 2.) A * (Desired payout %) = B (# of dollars worth of plush that should be dispensed in 100 games)
 - 3.) B / (Cost of plush) = C (# of pieces of plush that should be dispensed in 100 games)
 - 4.) 100 / C = Proper plush dispensing intervals

EXAMPLE

Game Cost = \$0.50 Avg. cost of 1 plush = \$2.00 Desired payout % = 33 %

- 1.) **100** * **(\$0.50)** = \$50
- 2.) \$50 * (.33) = \$16.5 worth of plush in 100 games to give a 33 % payout
- 3.) \$16.5 / (\$2.00) = 8.25 pieces of plush per 100 games to give a 33 % payout
- 4.) 100 / (8.25) = 12.12 round off to 12.

 NOTE: This means that for approximately every 12th game played 1 piece of plush should be won.

Armed with the information particular to your game (Proper plush dispensing intervals determined above) play at least 50 games and see if the correct number of plush have been dispensed. (For the example above, in 50 games you should have dispensed approximately 4 pieces of plush (Every 12.12 games.) 'NOTE: The more games you play during the "TEST" the more accurate you accounting will be). When 50 games have been played calculate the-payout % using the formula below:

1.) (# of plush dispensed) * (Cost of 1 pc. of plush) = Payout % (# of games played) * (Cost of game)

EXAMPLE

Cost of a game = \$0.50 Cost of 1 piece of plush = \$2.00 # of plush dispensed = 55' # of games played = 423

> (55) * (\$2.00)(423) * (\$0.50) = 52 = 52% payout

If the calculated pay out is very high, your desired payout + 10% or more, it will be necessary to make a macro adjustment or move the claw tips apart slightly by loosening the three screws holding the claw slider to the coil housing and moving the claw slider up slightly. (See Fig. 1) NOTE MOVING THE CLAW SLIDER 1/8TH OF AN INCH COULD CHANGE YOUR PAYOUT BY AS MUCH AS 60%. BE SURE TO MOVE THE SLIDER IN VERY SMALL INCREMENTS SO AS NOT TO OVERSHOOT YOUR DESIRED PAYOUT.

If the calculated pay out is slightly high, your desired payout + less than 10 %, then you can make a micro adjustment or software claw strength adjustment at option 8.

Conversely, if the calculated payout is very low or slightly low you will need to make a macro or micro adjustment accordingly.

Repeat the 50 game test and calculate the Payout %. Repeat the mechanical adjustment until you are within approximately 5-10 % of your desired payout. You can now enter the programming mode and adjust option 8 (Mechanical strength) up or down slightly to achieve your desired payout. Your game is now set up according to your Desired payout, Game cost and Plush cost. If at a later date you want to change your game cost, desired payout, plush cost etc., it is NOT necessary to re-adjust your game manually. Just adjust the value of the option you wish to change in the PROGRAMMING SECTION. The game will adjust to your new configuration.

If after using the Initial adjustment tips above, you are still having difficulty in setting up your Crane Game, please call the I.C.E. service line @1-(716)-759-0360.

AUTO % SETTINGS

Initial adjustment tips

- Before setting up Auto percentaging it is highly advisable to set up manual percentaging. This is a precaution in the unlikely event that the prize sensor fails or error code 10 or 11 is logged. If either one of these situations occurs the game will AUTOMATICALLY revert to manual percentaging settings, allowing the game to still function until the error is corrected. If your manual settings are not set up, it may be possible to dispense to much plush resulting in a loss of revenue for that week, or dispensing to little plush causing your customers to feel as though they can not win which will eventually result in a loss of play and revenue.
- It is important to know that a mechanical adjustment is considered a "Macro adjustment" or a large adjustment, and that a software adjustment is considered a "Micro adjustment" or a fine adjustment.
- NOTE: These adjustments need only be performed when setting up the crane for the first time or when major changes to plush size and or shape occur. Once a configuration is determined for your particular requirements, the same configuration in another CRANE GAME may require only minor adjustments.
- Pack plush in same fashion as usual and stay consistent.
- Set option 0 (Game mode) for game type you desire
- Set option 3 (Game cost) for your particular game:
- Make sure that the claw tips, when closed, are just touching.
- -To check if you have the correct claw shape, set option 8 to 50, option 9 to 00 and play the game aprox. 25 times. At this level you should have great difficulty picking up plush.
 - If you are <u>able</u> to pick up, you have the wrong claw shape or size and should go to the end of this section and see CLAW SHAPE
 - If you are <u>unable</u> to pick up plush then set option 8 to 99 and play 25 games. You should now be able to pick up plush fairly consistently. If this is true continue on to the next step NOTE: When the game is first packed it is often difficult to pick up plush until an area is cleared to maneuver in. Take this into account while determining if the claw size or shape is correct.
- Make sure Option 8 (Manual Strength) is set up as detailed above before setting up Auto %
- Make sure option 9 (Auto Strength) is set to 60. NOTE: This is a good setting for jumbo mix and a medium claw. It is advisable to keep the claw strength high enough to slightly move the plush around yet low enough to prevent a player from easily picking up a prize.
- Set option 16 (Plush cost) based on the cost of your plush
- Set option 17 (Desired payout %) based on your desired payout
- Knowing the cost of a game, cost of a piece of plush, and the desired payout %, calculate the proper plush dispensing intervals using the following formula:
 - 1.) 100 *(Game cost) = A (# of dollars received for 100 games)
 - 2.) A * (Desired payout %) = B (# of dollars worth of plush that should be dispensed in 100 games)
 - 3.) B / (Cost of plush) = C (# of pieces of plush that should be dispensed in 100 games)
 - 4.) 100 / C = Proper plush dispensing intervals

EXAMPLE

Game Cost = \$0.50Cost of 1 pc. plush = \$2.00 Desired payout % = 33 %

- 1.) 100 * (\$0.50) = \$50 of revenue for 100 games
- 2.) **\$50** * (.33) = \$16.5 worth of plush in 100 games to give 33 % payout
- 3.) \$16.5 / (42.00) = 8.25 pieces of plush per 100 games to give 3.3 %-payout
- 4.) 100 / (8.25) = 12.12 round off to 12. NOTE: This means that for approximately every 12th game played 1 piece of plush should be won;-

Armed with the information particular to your game (Proper plush dispensing intervals determined above) play at least 50 games and see if the correct number of plush have been dispensed. (For the example above, in 50 games you should have dispensed approximately 4 pieces of plush (Every 12.12 games) NOTE: The more games you play during the "TEST" the more accurate you accounting will be). When 50 games have been played calculate the payout % using the formula below

> 1.) (# of plush dispensed) * (Cost of 1 PC. of plush) = Payout % (# of games played) * (Cost of game)

EXAMPLE

= \$0.50Cost of a game Cost of 1 piece of plush = \$2.00 # of plush dispensed = 55= 423# of games played

(55) * **(\$2.00)**

(423) * (\$0.50) = 52 = 52% payout If the calculated pay out is very high, your desired payout + 10% or more, it will be necessary to make a macro adjustment or move the claw tips apart slightly by loosening the three screws holding the claw slider to the coil housing and moving the claw slider up slightly. (See Fig. 1) MOVING THE CLAW SLIDER 1/8TH OF AN INCH COULD CHANGE YOUR PAYOUT BY AS MUCH AS 60 %. BE SURE TO MOVE THE SLIDER IN VERY SMALL INCREMENTS SO AS NOT TO OVERSHOOTYOUR DESIRED PAYOUT.

If the calculated pay out is slightly high, your desired payout + less than 10 %, then you can make a micro adjustment or software claw strength adjustment at option 8.

Conversely, if the calculated payout is very low or slightly low you will need to make a macro or micro adjustment accordingly.

Repeat the 50 game test and calculate the Payout %. Repeat the mechanical adjustment until you are within approximately 5- 10 % of your desired payout. You can now enter the programming mode and adjust option 9 (Auto strength) up or down slightly to achieve you desired payout. Your game is now set up according to your Desired payout, Game cost, and Plush cost. If at a later date you want to change your game cost, desired payout, plush cost etc., it is NOT necessary to re-adjust your game manually, just adjust the value of the option you wish to change in the PROGRAMMING SECTION. The game will adjust to your new configuration.

If after using the Initial adjustment tips above, you are still having difficulty in setting up your Crane Game, please call the I.C.E. service line @1-(71 6)-759-0360.

CLAW SHAPE

In an attempt to satisfy all variables associated with proper payout ICE has opted to include directions on how to reshape your medium claw for a lesser and greater mechanical advantage. Below are two medium claws shapes which will give very different mechanical advantages and ultimately very different claw strengths.

-When option 8 is set to 50 and you are still picking up plush, then you will need to reshape you 3 claws to look more like shape "A". (SEE FIG. 2) NOTE: Be sure to align holes in claw with drawn holes in the template. This will assure proper shaping of the claw.

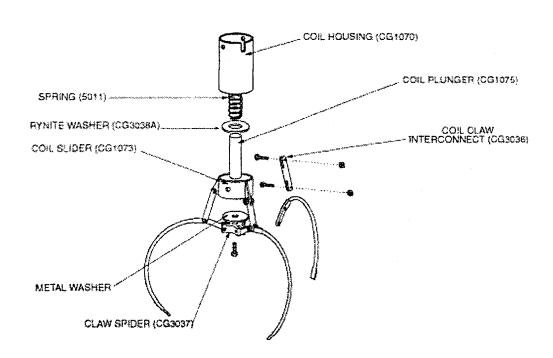
- When option 8 is set to 99 and you are unable to pick up consistently then you will need to reshape your 3 claws to look more like shape "B". (SEE FIG. 2) NOTE: Be sure to align holes in claw with drawn holes in the template. This will assure propershaping of the claw.

These are two claw shapes that ICE has proven to work well, although there are many other shapes that may work. You will need to remove the claws from the claw mechanism by following the steps.

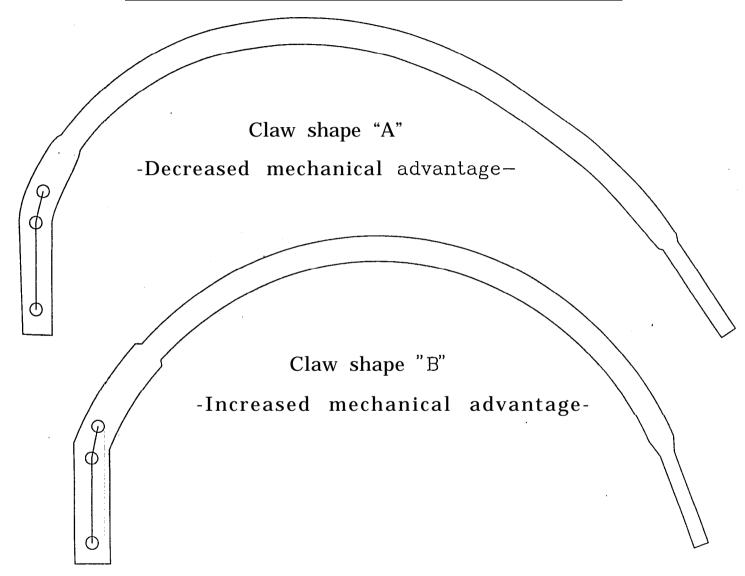
- 1. Remove the claw mechanism from the coil housing by loosening the three screws on the coil slider and removing. Be sure not to loose the small spring around-the plunger and the black rynite washer below the spring. These two parts are critical in the proper operation of the crane mechanism. (SEE FIG 1)
- 2. Loosen and remove the 6 small philips head machine screws and nylock nuts attaching the three claws to the coil-claw interconnect and coil spider (SEE FIG 1)
- 3. Reshape the claws according to the CLAW SHAPE Templates "A" or "B".
- 4. Re assemble in reverse order.

Now that you have reshaped your claws for your plush, return to the beginning of Adjustment tips and proceed through each step.

FIG.1



(Fig. 2) CLAW TEMPLATES



NOTE: These are the two claw shapes that have been thoroughly tested by I.C.E. and are proven to work. They slhould be used as a guide to increase or decrease the mechanical advantage

of the claw for your particular plush. Other claw shapes in-between claw shapes A and B may work but will require further testing.

<u>Mode</u> (Credit Displ	Description (ay)	Min/Max/Def (Timer Display)	<u>Meaning</u>
0	Game Type	BASIC PROGR.	AMMING 0 - Left, Right, Forward, Backward, Nudge 1 - Left, Right, Forward, Backward, Drop 2 - Right, Forward, Nudge 3 - Right, Forward, Drop
1	Game Mode	0,1,0	0 - Normal Play 1 - Play ytölu win
2	Time	10,60,20	1 O-60 Seconds (Inc. every 5 seconds)
3	Coin	0,9,2	0 - Free Play I-9 Coins required for a single credit
4	Bill	0,9,4	o-off I-9 Number of coins each bill is worth
	Counter Type	0,1,0	0 - Credit counter 1 - Coin counter
6	Attra	1,30,20	I-30 Minutes between attract modes
7	Attract Type	1,2,2	1 - Motion only 2 - Audio and motion
8	Manual Strength	40,99,40	40-99 Claw strength Inc. by 1 (99 = MAX)
			<u>GRAMMING</u>
9	Auto Strength	0,99,0	0 - Auto off 40-99 Claw strength in auto (99 = MAX)
10	F/B Speed	10,20,20	10 = Low speed 20 = High speed
11	L/R Speed	10,20,20	10 = Low speed 20 = High speed
12	Up Speed	15,20,20	10 = Low speed 20 = High speed
13	Down Speed	15,20,20	10 = Low speed 20 = High speed
14	Right Time	0,40,8	O-40 Number of 1/4 sec time intervals right
15	Forward Time	0,40,5	O-40 Number of 1/4 sec time intervals forward
16	Plush Cost	1,20,4	Coins per piece of plush
17	Payout	20,50,33	20-50 Desired payout percentage
18	Tickets to play	0,99,0	O-99 tickets to be paid just to play game
19	Tickets if loose	0,99,0	O-99 tickets to be plaid if you do not win a pc. of plush
20	Factory Default	0,1,0	0 - Normal 1 - Restore factory defaults upon next startup
21	Center On/Off	0,1,0	0 - Center option off 1 - Center option on
22	Up/Down Motor Test	DIAG.	Right display changes: O-I Up switch is made O-2 Down switch is made O-3 Both switches are made
23	Left/Right Motor Test	DIAG.	Right display changes O-I Left switch is made
24	Front/Back Motor Test	DIAG.	Right display changes O-I Back switch is made

Mode Explanations

- O. GAME TYPE -There are 5 game types:
 - 0 Left, Riaht Forward Backwards, Nudae This mode is for a control panel that commonly has a joy stick and allows the player to lower the claw each time the drop button is pressed. This allows the player to hone in on the prize they are attempting to win. NOTE: The crane will position its self according to the operator presets (options 14 and 15) at coin up if option 79 is set to "0" (off). The crane head will position its self according to the operator presets (options 14 and 15) at the end of the game if option 79 is set to "1" (on).
 - -1 <u>Left, Riaht Forward Backwards Drop</u> This mode is for a control panel that commonly has a joy stick and the claw drops fully when the drop button is pressed. NOTE: The crane will position its self according to the operator presets (options 14 and 15) <u>at coin up if option 79 is set to "0" (off)</u>. The crane head will position its self according to the operator presets (options 14 and 15) <u>at the end of the game if option 19 is set</u> to "7" (on)
 - 2 Riaht Forward Nudae This mode is for a control panel that commonly has 3 buttons, one to move right, one to move forward and one to drop the claw. The player also has the ability to lower the claw each time the drop button is pressed. This allows the player to hone in on the prize they are attempting to win NOTE: Option 19 is not available with this mode and will remain at "0" (off)
 - 3 <u>Right, Forward, Drop</u> -This mode is for a control panel that commonly has 3 buttons, one to move right, one to move forward and one to drop the claw. The claw drops fully when the drop button is pressed. NOTE: 'Option 19 is not available with this mode and will remain at "0" (off)
- 1. **GAME MODE-There** are 2 game modes:
 - Normal play This is the standard type of play where a player has inserted enough coins to create 1 credit and then plays the game. Weather the player wins a prize or not, the game is over.
 - <u>Play till win In this mode the player has inserted enough coins to create 1 credit and will be able to play the game until they win a prize.</u>
- 2. <u>TIME</u> This option allows the operator to set the game play length. Options are from 10 seconds to 60 seconds in 5 second intervals.
- 3. <u>COIN</u> This option allows the operator to set the number of coins needed to create 1 credit. A setting of "0" will put the game into free play.
- 4. .<u>BILL</u> This option allows the operator to set the number of coins each bill is worth. A setting of "0" turns this option off.
- 5. <u>COUNTER TYPE</u> Setting this option to "0" will have the game count credits on the mechanical and software counters. Setting this option to "1" will have the game count coins.
- 6. <u>ATTRACT</u>-This option allows the operator to set the number of minutes between attract modes. Available settings are from 1 minute to 30 minutes in 1 minute intervals.
- 7. **ATTRACT TYPE-This** option allows the operator to choose what type of attract mode they want.

 "1" will have an attract mode with movement only.
 - "2" will have an attract mode with both audio and movement.
- 8. <u>MANUAL STRENGTH</u> This option allows the operator to set the strength of the claw for manual percentaging. Available claw strengths are 50-99 with 99 = **100** % claw strength. NOTE: When in this mode the claw will open and close with the strength set in this mode. The operator will be able to feel each strength setting to determine which best suits their needs. When the correct strength setting is determined the operator can just move to the next option, and the manual strength option is set.

- 9. <u>AUTO STRENGTH-This</u> option allows the operator to set the claw strength for the auto percentaging mode. Available claw strengths are 50-99 with 99 = 100 % claw strength. NOTE: When in the auto percentaging mode the claw will, at bottoming, close with 100 % strength and will then be backed off to the number set in this mode. i.e. With this mode set to 75, the claw will, at bottoming, close with 100 % strength then back off to 75. NOTE The claw will open and close allowing the operator to feel each strength setting to determine which best suits their needs. When the correct strength setting is determined the operator can just move to the next option, and the auto strength option is set.
- 10. <u>F/B SPEED</u> This option allows the operator to adjust the forward / backward speed of the crane. The available speeds are 1 O-20 with 10 being slow and 20 being fast.
- 11. <u>L/R/SPEED</u> This option allows the operator to adjust the left /right speed of the wagon. The available speeds are 10-20 with 10 being slow and 20 being fast.
- 12. <u>UP SPEED</u> This option allows the operator to adjust the up speed of-the crane.. The available speeds are 15-20 with 15 being slow and 20 being fast.
- 13. <u>DOWN SPEED</u> This option allows the operator to adjust the down speed of the crane. The available speeds are 15-20 with 15 being slow and 20 being fast.
- 14. <u>RIGHT T/ME</u>- This option allows the' operator to adjust the time the right drive motor-will stay on, for centering purposes at game start up. Available time settings are O-40 intervals of 1/4 sec. EXAMPLE If this option is set at 5, then at coin up the right drive motor will stay on for (5*1/4 sec ≈ 1 1/4 sec.) 1 1/4 sec. This option is used to correctly center the crane at coin up with different motor speeds and crane sizes. An operator can also use this option along with option 19 to adjust the position of the crane head when the game is over.
- 15. <u>FORWARD T/ME</u> This option allows the operator to adjust the time the forward drive motor will stay on, for centering purposes at game start up. Available time settings are O-40 intervals of 1/4 sec.. EXAMPLE If this option is set at 5, then at coin up the forward drive motor will stay on for (5 * 1/4 sec = 11/4 sec.) 1 1/4 sec. This option is used to correctly center the crane at coin up with different motor speeds and crane sizes. An operator can also use this option along with option 19 to adjust the position of the crane head when the game is over.
- 16. <u>COST PLUSH.</u> The operator will use this option to detail the cost of an average piece of plush used in their crane, in terms of the lowest denominator coin used to coin up the game. EXAMPLE: If the average cost of a piece of plush is \$1.50 and the lowest denominator coin used to coin up the game is \$0.25 then the number entered for this option will be 6 (\$1.50/\$0.25 = 6). The available plush costs for this option are I-20.
- 17. <u>DESIRED PAYOUT-</u> The operator will input the desired payout for the auto percentaging mode. The available percentages for this option are 20%-50%.
- 18. TICKETS <u>TO PLAY</u> This option is only used if you have a ticket dispenser. In this option the operator has the ability to set the number of tickets that a player will be awarded just for playing the game. The available range is O-99 tickets.
- 19. TICKETS IF LOOSE -This option is only used if you have a ticket dispenser. In this option the operator has the ability to set the number of tickets a player will be awarded when a piece of plush in not won. The available range for this option is 0-99 tickets.
- 20. <u>FACTORY DEFAULTS</u> A setting of "0" for this option will keep the latest operator settings A setting of "1" for this option will restore all options to factory defaults.
- 21. CENTERINC This option allows the operator to position the crane head any where on the play field.

 If option 19 is set to "0" (Off) the crane head will position its at the beginning of the game according to the operator pre sets in options 14sand 15. s e t t o make according to the operator presets in options 14 and 15.

22. UP/DOWN MOTOR TEST - When the operator moves the joystick left and right the claw will lower and raise. The right display will change from: O-I If the up switch is made

O-2 If the down switch is made O-3 If both switches are made

23. LEFT/RIGHT MOTOR TEST - When the joystick is moved left and right the wagon assembly will move to the left and right The right display will change from:

O-I If the left home switch is made

24. FRONT/BACK MOTOR TEST -When the joystick is moved left and right the crane assembly will move forward and backwards. The right display will change from:

O-I If the back home switch is made

Entering the Programming Mode

To enter the programming mode, open the front door.and press.the button marked PROG. located on the main board housing inside the front door and the crane will move to the front center of the game. NOTE: The game WILL NOT go into programming mode if the door is " closed ", or the door switch has been pulled to its outer most position. Once you are in the -programming mode move the joystick forward and backward or use the forward button to move through the modes. To change the value of the mode move the joystick left and right or use the right button. Once all options have been set, press the drop button and the game will return to regular game play with the new settings. For a 2 button control panel press the third button located inside the front door.

Entering the Accounting Mode

To enter the accounting mode, unlock and open the front door and press the button marked ACCOUNT. located on the main board housing inside the front door. The left displays will flash between "cr" (Credits) then the number of credits I-9999. If the operator presses the drop button the displays will flash "p!" (PLUSH), then the number of plush that has passed through the sensor. Theses numbers can never be reset and WILL NOT match the numbers on the mechanical counters from the counters. It is advisable that the owner note this difference so that they will be able to track actual software coins/credits and plush out vs the mechanical counters for accounting purposes.

Test Mode Explanation

Every time that the game is powered up, or the door is closed, the game will run through a test mode to check the following items.

- HOME BACK SWITCH
- HOME LEFT SWITCH
- UP SWITCH
- CREDIT/COI N DISCONNE

-PRIZE SENSOR

-OUT OF RANGE

1

- CREDIT/COI N DISCONNECT

- DOWN SWITCH

- CLAW CLOSE, CLAW OPEN

If any of the above items are malfunctioning, the game will light up the 4 decimal points on the podium displays. This will alert the operator that there has been a problem. The operator needs only unlock and open the front door and the error codes will be displayed one at a time on the left display. To move to the next error code the operator needs to press the drop button. Repairs should be made to those areas in which errors have been logged. When all codes have been seen and the door is closed the game will reset the error codes, run through a test mode to check for proper operation and if all is well, game play can start, i not the 4 decimals will once again light up and the operator will needed to check the error codes again. Game play can continue to the best of the machines abilities, with problems, until the errors are corrected. A: no time should the game be inoperable unless a key component is damaged.

Error code 1 O/I 1 will alert the operator that the game has paid out 8 too many or 8 too little pcs of plush when in auto percentaging. If this error is logged the game will automatically revert to MANUAL settings until one of the following options has been changed. (COST OF PLUSH, AUTO % MIN., PAYOUT, OR GAME!. COST) This is why it is imperative that the manual setting be setup before auto percentaging is used.

NOTE: Changing one of these options will reset error code 10/11 and the game will begin auto percentaging with the new settings.

NOTE: Some items on the list can not be detected by the game and require that the operator watches for theses actions to be performed during the start up test mode. (Claw close, Claw open).

	Error Codes	
# i	<u>Problem</u> E ²	Solution Replace Micro
2	Prize Sensor	Check/Replace Prize Sensor
3	Up Sensor	Check/Replace Up Sensor
4	Down Sensor	Check/Replace Down Sensor
5	Left/Right Sensor	.Check/.Replace L/R Sensor
6	Front/Back Sensor	Check/Replace F/B Sensor
7	Front/Back Motor	Check/Replace F/B Motor
8	Left/Right Motor	:- Check/Replace L/R Motor
9	Counter Disconnect	 -Just a warning that the credit/coin counters were disconnected at some time.
10	Out Of Range (High)	Change setting for the Cost of Plush, Auto % min, % Payout, or Game Cost
11	Out Of Range (Low)	Change setting for the Cost of Plush, Auto % min, % Payout, or Game Cost

QUICK TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	SOLUTION
THE DECIMALS ON THE 4 DISPLAYS ARE LIT UP	This is in fact not a problem but A way of Letting the operator know That there was a problem during the Test start up mode	OPEN THE FRONT DOOR AND THE ERROR CODES ARE SHOWN ON THE DISPLAYS. TO ADVANCE THROUGH THE ERROR CODES, PRESS THE FIRE BUTTON.
NO GAME POWER	ON-OFF SWITCH ON THE GAME IS TURNED OFF BLOWN A.C. POWER FUSE GAME NOT PLUGGED IN OR CORD DAMAGED BAD TRANSFORMER TRANSFORMER HARNESS NOT CONNECTED BAD POWER MODULE	TURN POWER ON REPLACE WITH PROPER FUSE CHECK POWER CORD CHECK FOR PROPER VOLTAGES CHECK HARNESS REPLACE POWER MODULE
GAME WILL NOT TAKE MONEY OR GIVE CREDITS CORRECTLY.	BAD COIN SWITCH COIN DISCOUNTING OPTION SET WRONG COINS PER CREDIT SETTING INCORRECT BAD COIN MECHANISM LOOSE OR DAMAGED HARNESSING BAD MAIN P.C. BOARD	CHECK W/METER AND REPLACE CHECK PROGRAMMABLE SETTING CHECK PROGRAMMABLE SETTING ADJUST OR REPLACE CHECK W/METER - REPAIR REPAIR OR REPLACE MAIN BOARD
HEADLIGHT/ BLINKING LIGHTS DO NOT LIGHT	BAD BULB. BAD DRIVE TRANSISTOR ON P.C. BOARD BLOWN 12 V FUSE ON MAIN P.C. BOARD	REPLACE BULB REPLACE TRANSISTOR REPLACE WITH PROPER FUSE
DISPLAYS DO NOT WORK	BAD 12 VOLT FUSE BAD DISPLAY P.C. BOARD BAD MAIN P.C. BOARD LOOSE OR DAMAGED DISPLAY HARNESSING	REPLACE WITH PROPER FUSE REPAIR OR REPLACE P.C. BOARD REPAIR OR REPLACE P.C. BOARD CHECK W/METER AND REPAIR
(CRANE OR WAGON DOES NOT MOVE	BAD MOTOR LOOSE OR DAMAGED HARNESSING BAD SWITCH ON BUTTON OR JOYSTICK BAD HARNESSING TO BUTTONS OR JOYSTICK BLOWN FUSE TO MOTORS ON MAIN PCB	REPLACE MOTOR CHECK W/ METER - REPAIR REPLACE SWITCH CHECK W/METER REPAIR REPLACE WITH PROPER FUSE
(CRANE KEEPS TRYING TO MOVE IN THE HOME POSITION	BAD LIMIT SWITCH(S) LIMIT SWITCH NOT ALIGNED WITH ACTUATOR	REPLACE SWITCH(S) ALIGN SWITCH AND ACTUATOR
CLAW WILL NOT CLOSE	BLOWN FUSE TO CLAW ON MAIN PCB BAD COIL LOOSE OR DAMAGE HARNESSING CLAW HAS MECHANICALLY JAMMED	REPLACE WITH PROPER FUSE REPLACE COIL CHECK W METER AND REPAIR FIND JAM AND REPAIR
CLAW STAYS CLOSED	BAD DRIVE TRANSISTOR ON MAIN P.C. CLAW HAS MECHANICAL LOCKED	REPLACE TRANSISTOR FIND JAM AND REPAIR
AUTO PERCENTAGING IS NOT FUNCTIONING	PROGRAMMING IS NOT CORRECTLY SET BAD PRIZE SENSOR LOOSE OR DAMAGED SENSOR HARNESS	SET OPTIONS "9 " AND "16" REPLACE PRIZE SENSOR CHECK W/METER AND REPAIR
CLAW GOES DOWN AND THEN UP BUT DOES NOT CLOSE	DOWN SWITCH BAD LOOSE OR DAMAGED HARNESS TO DOWN SWITCH	REPLACE DOWN SWITCH CHECK W/METER AND REPLACE
CLAW COMES UP AND ABOUT 15 SEC PASSES BEFORE CRANE MOVES TO THE HOME POSITION	UP SWITCH BAD LOOSE OR DAMAGED HARNESS TO UP SWITCH	REPLACE UP SWITCH CHECK W/MATER AND REPLACE
CRANE OR WAGON WHEELS SLIP	MISSING OR DAMAGED 0- RING DRIVE BELTS LOOSE SETSCREWS IN WHEELS LOOSE SET SCREWS IN DRIVE COUPLER RAILS NEED TO BE SCUFFED	REPLACE O-RING BELTS TIGHTEN SET SCREWS TIGHTEN SET SCREWS SCUFF TOP OF RAILS WITH SANDPAPER

QUICK TROUBLESHOOTING

- NOTE: A self test will be performed each time the front door is "closed" or the game is powered up.
- NOTE: The game will not count credits or plush out on either the mechanical or software counters while the front door is open.
- NOTE: If the Wagon does not move smoothly through a full travel from left to right, check to see that the wheel spacing is correct. If the spacing is correct then check the 2 cabinet rails for burrs that may cause the wheels to bind.
- NOTE: If the Crane-does not move smoothly through a full travel from front to back; check to see that the wheel spacing is correct. If the spacing is correct then check the 2 separator rails for burns that may cause the 'wheels to bind.
- NOTE: If the Micro track for the left right movement is binding during its travel check to see if the top mirror brackets edge, also the shelf the micro track rides on, has been de-burred.
- NOTE: If the front door is having trouble closing fully, check to see that the front light harness is tie wrapped above the highest point of the prize chamber wall. Next check to see that the prize chamber wall is far enough to the right to allow the right edge of the prize door frame to swing pass. Finally check to see that the hinge leal length is not to great such that the hinge leaf binds in the cabinet door frame.
- --NOTE: If the door will not lock properly or locks with difficulty, check to see that the lock rotates smoothly. Next check lock rods are not binding on the lock cam or the lock rod guides. Next check that all -friction points have been lubricated with molly grease. Finally if need be, file the lock rod guides such that the door closes and locks smoothly but be careful not to file out to much, for this may cause the door not to pull in tightly to the cabinet as it was intended to do
- NOTE: If the decimals light up on the displays after a self test, an error has been logged. When the door is in the open position, the error codes will be shown on the left display. To advance through the error codes press the drop button.
- NOTE: If, at the beginning of the self test mode, the claw does not drop, one or more of the following may apply. The prize sensor is not working, or blocked. The string or string lever is mechanically binding. The up or down switch is sticking or misalleged from its actuator.
- NOTE: If claw stays closed it is likely that the diode has blown and the transistor controlling the claw has also blown. Shut off game immediately and have a new diode, in coil assembly, and transistor, on main board, installed. If the capacitors at C 16 and C54 are not removed from the main board, remove them for added protection to the solenoid transistor @Q10.
- NOTE: If claw is jerky while being lowered, it is likely that the up spring is missing or not properly elongate? Another possibility is that the string has mechanically bound on the spool. To fix the string binding enter programming mode and go to mode 22. By moving the joystick to the left and right you are able to raise and lower the claw mechanism. Move the crane over the prize chute and lower the caw mechanism all the way until it starts to wind up backwards. Reverse the motor direction to raise the claw mechanism and properly rewind the string on the spool. Exit the programming mode and the string should be free of mechanical binding.
- NOTE: If the claw stays open first check for bad fuses on the main board, next check that there are no wires dislodged from the connectors in the harness between the wagon and crane, the harness between the wagon and the main board, the crane assembly and the wagon assembly. If the problem still exists and no fuses are blown or wires dislodged it is likely that the transistor controlling voltage to the claw has blown on the main board. Replace main board and have the other main board repaired by electronics.
- NOTE: If the crane/wagon in the home position stills tries to move left or back, check to see that the actuator!!: are both present. Next check to see that the sensors are present. Next check to see that the sensors and actuators are aligned. Then check to see that the sensor wires are not dislodged from the connectors. Finally replace the sensor, it is likely to be bad.

GAME REPAIR

WARNING: ALWAYS REMOVE POWER FROM THE GAME BEFORE ATTEMPTING ANY SERVICE, UNLESS NEEDED FOR SPECIFIC TESTING. FAILURE TO OBSERVE THIS PRECAUTION COULD RESULT IN SERIOUS INJURY TO YOURSELF AND/OR OTHERS.

TROUBLESHOOTING PHILOSOPHY

To find problems with the game, always check the obvious first. See that the game is plugged in, and that all of the fuses are good.

Next, check to see that all of the connectors are firmly seated, and that no wires have been pulled out.

When trying to find out if specific components are bad or not, try swapping them with components from another PLUSH BUS ™ crane game (if available) to see if the problem moves with the component, or stays where it was. This will help you decide if you have a problem with a specific component, or maybe a problem with either the wiring or the main p.c. board. Use extreme caution when using probes or volt meters if the game is powered up. If checking continuity, it is important to disconnect the harnessing at both ends, as attached they may yield erroneous results.

If a p.c. board is suspected as causing your problems, check to see that all of the I.C. chips are firmly seated on the board.

MAIN P.C. BOARD REPLACEMENT

- 1. Remove all A.C power from the game.
- 2. Unlock and open front door.
- 3. Remove the 4 mounting screws that secure the main board cover in place.
- 4. Carefully remove all of the connectors from the main p.c. board.
- 5. Remove the 4 long plastic hexagon nuts that secure the board to the main board housing.

- 6. Gently pull the p.c. board from the mounting studs.
- 7. Reassemble in the reverse order using a new main p.c. board.

GLASS **REPLACEMENT**

- 1. Remove all A.C power from the game.
- Open the front door and carefully "unzip" the rubber molding. 'NOTE: The rubber molding can be unzipped with a philips head screwdriver and "PLEDGE" as a lubricant.
- 3. Carefully remove all broken glass from the rubber molding channel.
- 4. Lubricate the zip channel and molding channel all around the opening.,
- 5. Carefully install the new glass starting from the bottom and working your way up both sides simultaneously finishing with the top. NOTE: The glass is a tight fit and extreme caution should be used when installing. If difficulty is anticipated or encountered, you local auto glass installer will be familiar with the molding since it is a windshield gasket. Their personnel will be able to successfully install the window for you.
- Using the window installation tool, "zip" the molding together in a clockwise rotation.

LENS REPLACEMENT

- 1. Remove all A.C power from the game.
- 2. Unlock and open front door.
- 3. Locate lens housing of broken lens.
- 4. Remove the three nuts and bolts retaining the lens housing in the top panel.
- 5. Remove the lens housing, fold back edges and install new lens.
- 6. Reassemble in reverse order.

GAME REPAIR

BULB REPLACEMENT

- 1. Remove all A.C power from the game.
- 2. Unlock and open front door.
- 3. Locate lens housing of bad bulb.
- 4. Remove the three nuts and bolts retaining the lens housing in the top panel.
- 5. Remove housing, fold back edge to remove lens.
- 6. Replace old bulb with new bulb.
- 7. Reassemble in reverse order.

PLUSH RETAINER REPLACEMENT

- 1. Remove all A.C power from the game.
- 2. Unlock and open front door.
- 3. Carefully unbolt the 6 bolts holding the plush retainer to the play field.
- 4. Remove old plush retainer.
- 5. Reassemble in reverse order using new plush retainer.

REMOVAL OF CRANE MECHANISM

- 1. Remove all A.C power from the game.
- 2. Unlock and open the front door.
- 3. Slide the crane assembly to the front center of the crane.
- Loosen black thumb screw securing the front to back micro track bracket in place. The thumb screw is located on the front face of the crane assembly nearest the door.
- Slide the micro track bracket forward and up to disconnect it from the crane assembly.
- Carefully lift the entire crane assembly off the rails approximately 2 inches, shift to the left as far as possible, drop the right

- side down past the right crane rail and slide the entire assembly out from between the two separator rails.
- 6. The crane assembly can now be removed from the cabinet so necessary maintenance / repairs can be made.
- 7. Reassemble in reverse order.

REMOVAL OF WAGON MECHANISM

- 1. Remove all A.C power from the game.
- 2. Unlock and open the front door.
- 3. Remove crane assembly as detailed above.
- 3, Loosen- black thumbscrew securing the micro track bracket in place. The thumb screw is located on the upper right face of the wagon assembly.
- 4. Slide the micro track bracket to the right and up to disconnect it from the wagon assembly.
- 5. Carefully lift the entire wagon assembly off the rails and rotate clockwise until the left front wheel clears the front rail.
- 6. Lower the front of the wagon assembly and remove the assembly from between the two rails.
- 7. The wagon assembly can now be removed from the cabinet so necessary maintenance / repairs can be made.
- 8. Reassemble in reverse order.

PRIZE SENSOR REPLACEMENT

- 1. Remove all A.C power from the game.
- 2. Unlock and open front door.
- 3. Remove the connector from the prize sensor board.
- 4. Remove the 3 plastic hexagonal nuts securing the sensor board to the bracket.
- 5. Carefully remove the sensor board from its mounting studs.

GAME REPAIR

6. Re - assemble in reverse order using a new prize sensor board.

STRING REPLACEMENT

- 1. Remove all A.C power from the game.
- 2. Unlock and open front door.
- 3. Remove crane assembly as detailed above.
- Disconnect the claw assembly from the crane assembly by remove the two bolts securing the aluminum coil .cap to the coil housing.
- 5. Take replacement string and tie a knot at one end.
- 6. Using a lighter, melt the other end of the string and form a point before it completely cools.
- 7. Feed the pointed string end up through the hole in the coil cap and pull until the knot is firmly seated on the inside of the cap. SEE CRANE ASSEMBLY DRAWING
- 8. Feed the pointed end up through the hole in the bottom of the crane assembly housing.
- 9. Feed string over first string guide then under the next string guide.
- 10. Finally feed the string through the hole in the side of the string spool, attached to the motor shaft, and tie another knot.
- 11. The string is now properly strung.
- 12. Re attach the claw assembly to the crane assembly using the two bolts that were removed in step 4
- 12. Re- install the crane assembly into the game and set it in the home position with the claw assembly hanging-in-the-prize-chute.
- 13. Turn on game and the crane will automatically rewind the string properly.

MOTOR REPLACEMENT

- 1. Remove all A.C power from the game.
- 2. Unlock and open front door.

- 3. Remove crane and or wagon assembly as detailed above. NOTE: What is removed depends on which motor has gone bad.
- 4 Loosen two thumb screws securing crane housing cap in place and remove. NOTE: This step is only for the 2 motors in the crane assembly.
- 5. Remove drive o-rings and wheels from bad motor.
- 6. De solder the motor leads-from the bad motor. NOTE: Be sure to note which wire goes to which motor lead, for if they are re installed backwards the motor will run opposite of its intended direction.
- 7. Carefully remove bronze bushing supporting the motor shaft of the bad motor. NOTE: This step is only for the 2 motors in the crane assembly.
- 8. Remove the 4 bolts securing the motor to the housing.
- 9. Carefully remove the bad motor.
- 10. Re assemble in reverse order using new motor. NOTE: When Motor is completely re - installed, place one drop of thread lock on each of the 4 bolts that secure the motor in place to prevent the bolts from backing out.

FUSE REPLACEMENT

CAUTION FOR CONTINUED PROTECTION AGAINST RISK OF FIRE, REPLACE ONLY WITH THE SAME TYPE OF FUSE HAVING THE SAME ELECTRICAL RATING.

AREA	LC	CATION	<u>AMP</u>	<u>VO T</u>
MAIN BOA	RD	F2	6 MDQ	250
		F3	3 MDQ	250
		F4	4 MDQ	250
		F5	4 MDQ	250
POWER	MOD		3 MDQ	250

CORD REPLACEMENT

IF THE SUPPLY CORD IS DAMAGED, IT MUST BE REPLACED BY THE MANUFACTURER OR ITS SERVICE AGENT OR A SIMILARLY QUALIFIED PERSON IN ORDER TO AVOID A HAZARD.

PARTS LISTING

MECHANICAL PARTS

DECALS

DECAL PRIZE DOOR

5011 CG1 001 CG1 002 CG1003 cc1 004 CG1005 CC 1006 CG1 007 CG1008 CG1013 cc1014 cc1015 CC1018	SPRING LEFT FRONT CORNER RIGHT FRONT CORNER REAR CORNER TOP FRONT PANEL BOTTOM FRONT PANEL CABINET DOOR PRIZE DOOR SIDE PANEL LOCK CAM UPPER LOCK ROD LOWER LOCK ROD PODIUM	CG7001 CC 7002 CC 7003 CC7006 CC7007 CG 7008 CG7009 CC701 0 CG701 2 CG7013 CC701 5
CG1 020 cc1031 CC1 036 CC 1052 CG1 055x CG1 061X CG1 069X CC2008 cc301 9x cc3030 cc4003 CC1 062 CG1 066 CG1 070 CG1 073 CG1 078A CC1 078B CC1 078B CC1 078D CC3036	FRONT CABINET RAIL REAR CABINET RAIL MAIN PCB COVER 3" SWIVEL CASTER WAGON ASSEMBLY CRANE ASSEMBLY WAGON ROLLER SHAFT TRACT MOUNT RAIL ASSEMBLY MOTOR / GEARBOX THUMB SCREW WHEEL O-RING DRIVE BAND CRANE MOTOR HOUSING CAP CRANE UP SPRING COIL HOUSING COIL SLIDER COIL PLUNGER SMALL CLAW MEDIUM CLAW JUMBO CLAW COIL CLAW INTERCONNECT CLAW SPIDER	2027 2132 2970 AB2007

DECAL STOP SIGN
DECAL CORNER STREET
DECAL BUMPER
DECAL SIDE MARQUEE
DECAL FRONT STREET
DECAL TIRE / STREET
DECAL SIDE / ICE LOGO
DECAL PODIUM
DECAL PODIUM

CG7013 DECAL CONTROL PANEL JOY DECAL CONTROL PANEL BUTTONS

CG7027 DECAL FRONT MARQUEE

ELECTRICAL PARTS

FAN GE BRIGHT STICK DOOR SWITCH **6X9 SPEAKER** CAP 1.0 UF 10% 100V F/B, UP, DOWN SENSOR L/R SENSOR F/B, UP, DOWN ACTUATOR L/R ACTUATOR MINI 12 PIN PLUG MINI 15 PIN PLUG SOLENOID ASSEMBLY TRANSFORMER **RED LIGHT** DISPLAY PCB MAIN PCB BRIDGE RECT. 10 AMP 400V **VOLTAGE REG IC LM338K TRANSISTOR TIP 122 VOLTAGE REG IC LM 358** PRIZE SENSOR PCB 5 V COUNTER DBV MARS SERIES 2000

